

TAMIL NADU

## CMC wins award for quality improvement team



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### STAFF REPORTER

VELLORE, NOVEMBER 30, 2017 01:08 IST

UPDATED: NOVEMBER 30, 2017 01:08 IST

Christian Medical College (CMC), Vellore, has bagged the British Medical Journal (BMJ) South Asian award under the category “Quality Improvement Team” of the year 2017.

Lallu Joseph, quality manager, along with Santosh Varughese, deputy director (Quality and HR) and Vikram Mathews, associate director (Admin), received the award from Ashwini Kumar Choubey, Minister of State, Union Ministry of Health and

Family Welfare at New Delhi on November 18, a press release said.

## THE HINDU

The 21st annual South India 2017 recognises healthcare teams for their contribution towards the improvement in quality of healthcare across the region. The fourth edition of the awards received 2,015 nominations from eight countries - India, Sri Lanka, Pakistan, Bhutan, Myanmar, Maldives, Nepal and Bangladesh for 10 categories of awards such as healthcare quality, medical education, clinical excellence, innovation in technology and research.

A total of 131 nominations were shortlisted in the first round for the 10 categories. The last round of jury presentations had 30 finalists, with CMC being the only institution that had two finalists, according to the release.

The 30 finalists faced the jury consisting of eminent clinicians, healthcare leaders and industry veterans at New Delhi on November 17. Thirteen winners were announced in 10 categories – seven for India, two for Pakistan, two for Bangladesh and one each for Nepal and Sri Lanka.

CMC bagged the award under the category “Quality Improvement Team” of the year for its hub and spoke model of quality management.

In her presentation to the jury, Lallu Joseph said the quality management system at CMC involved the stakeholders of the departments and the central quality team as facilitators. “The benefits of this model in terms of trust, ownership, culture of openness and cost effectiveness have helped the hospital establish a strong quality culture, sustainability and improvement. The involvement of the clinical teams in the day-to-day quality management initiative is the major success of this model,” she said.

J.V. Peter, director of CMC, said the award has provided their quality management systems the necessary visibility to encourage hospitals, to adopt the hub and spoke model, which will benefit the quality and safety of healthcare delivery in the country, the release said.

Printable version | Nov 30, 2017 8:39:44 AM | <http://www.thehindu.com/news/national/tamil-nadu/cmc-wins-award-for-quality-improvement-team/article21136519.ece>

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